

## Procedures

- 1 Only students and teachers are allowed on pool deck during class. Parents can view upstairs in the observation room.
- 2 Please remove your child's jewelry.
- 3 Long hair should be pulled back and out of your child's face.
- 4 Students not potty trained must wear 2 swim diapers. One disposable and one non-disposable on top. Non-disposable are purchased here at our facility
- 5 Bring a cozy towel. (towel rentals \$2.00)
- 6 Please do not feed your child before his/her lesson.
- 7 Please arrive on time to your child's lesson.
- 8 If you must leave during your lesson, please notify the front desk or your child's teacher.
- 9 Please respect others in the observation room. Children should be kept under control.
- 10 No food or drinks indoor.
- 11 Please be quick about retrieving your child after his/her lesson.
- 12 Wet swimmers are not allowed upstairs or in our reception area.
- 13 Please feel free to change your child at the blue bench at the end of the pool. On your way to the blue bench, please respect the class in progress. Please exit out the back door only. Do not walk back through the pool deck area.

These procedures should make you and your child's visit to Saint Street Swim pleasant and efficient.

Should you have any questions, please call us anytime at 713.626.7946.

## Policies

**Makeups** Makeups will be given if your class is cancelled. Unfortunately, we do not give makeup classes if your child is absent.

**Refunds** Payments made for tuition are non-refundable once session has begun. (no exceptions)

**Registration / Tuition** A one time non-refundable fee of \$40.00 is payable at the time of initial enrollment. For continuing students, tuition is due 3 weeks before the start of every session (session varies in length).

**Sessions** Each will vary in length due to holidays and seasons.

**Drop Policy** Tuition is due before the session starts. To avoid your child from being dropped from their class, please pay tuition 3 weeks prior to end of session. Students that are absent and have not paid tuition will be dropped from their class. This policy assists us in reaching an accurate count on swimmers, so we can fill classes with children who are waiting to swim with us.

## Prices

### Youth Programs

Group Lessons:

\$17.50 per class (sessions vary in length). Fees will not be prorated if student is unable to attend all classes (four participants to a class).

\$5 fee for tuitions paid late.

(Applies to continuing students)

Private Lessons:

\$45 per half-hour

Semi-Private Lessons:

\$52 per half hour for first participant. Add \$7 for each additional participant. Maximum of four to a class.